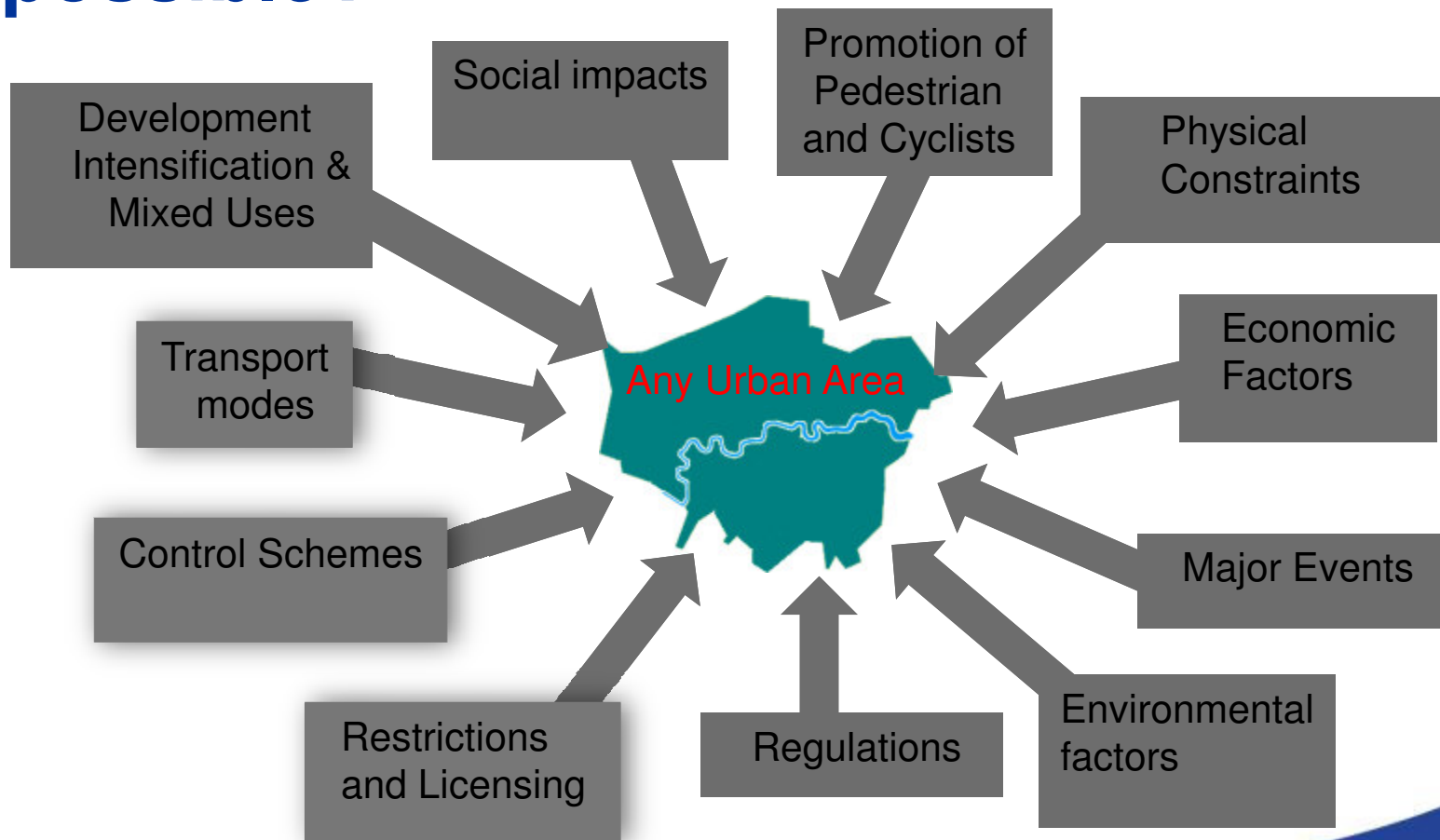




➤ Freight Operator Recognition Scheme

John Hix
AECOM

➔ Is sustainable freight even remotely possible?



➔ London traffic schemes



Image courtesy of Courtesy of TfL

➤ Transport Operators

➤ The London Freight Plan

Profit

Environment – CO₂ /
Congestion

Safety

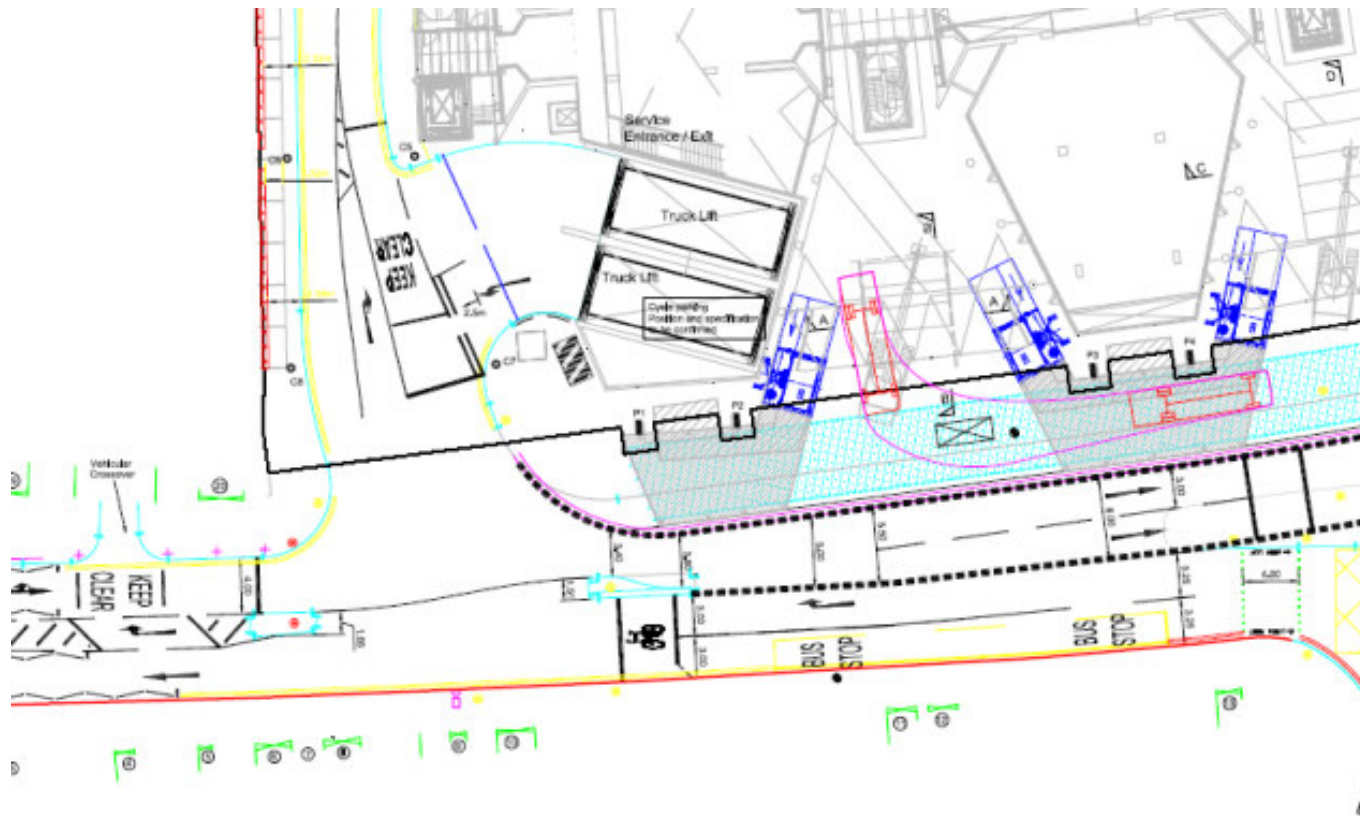


Economy

Environment

Social & Safety

➔ Delivery and Servicing Plans (DSP) and Construction Logistics Plans (CLP)



➔ 2010 Year of Cycling



➔ FORS vision and development



The FORS specification standards

The four groups of standards that make up the FORS specification are listed below:

Fleet management

- Roadworthiness
- Tax and insurance
- Fuel management

Driver management

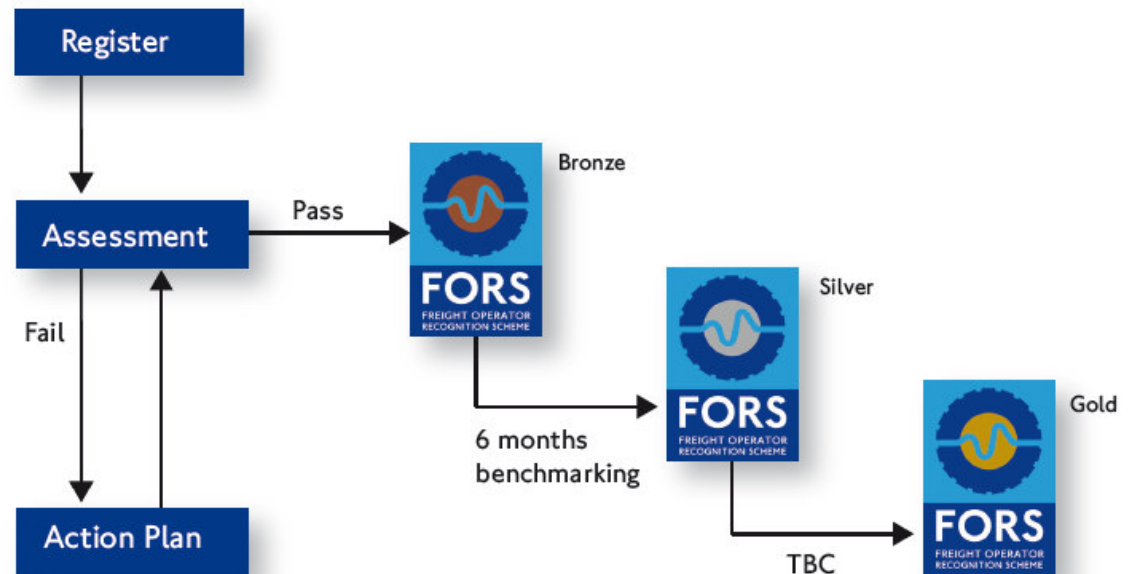
- Competency
- Speeding
- Working time and driver hours
- Fitness and health
- Agency drivers

Performance management - KPIs

- Fuel use
- Vehicle incidents and collisions
- Penalty Charge Notices (PCNs)
- Other infringements

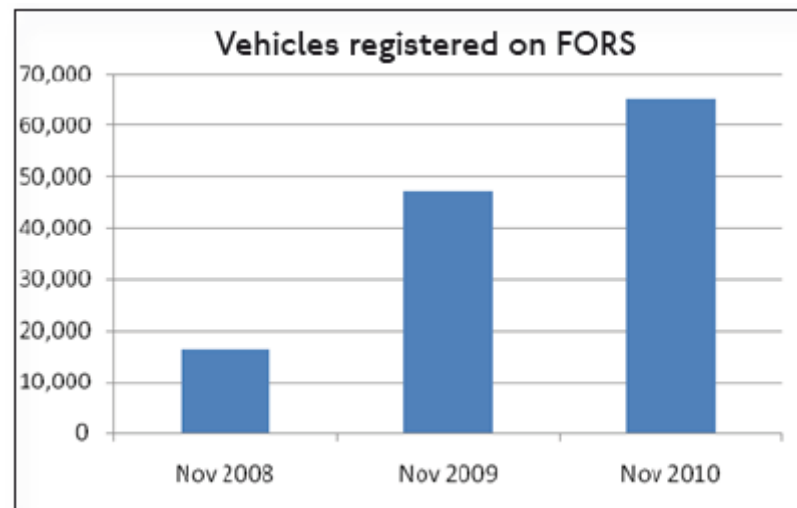
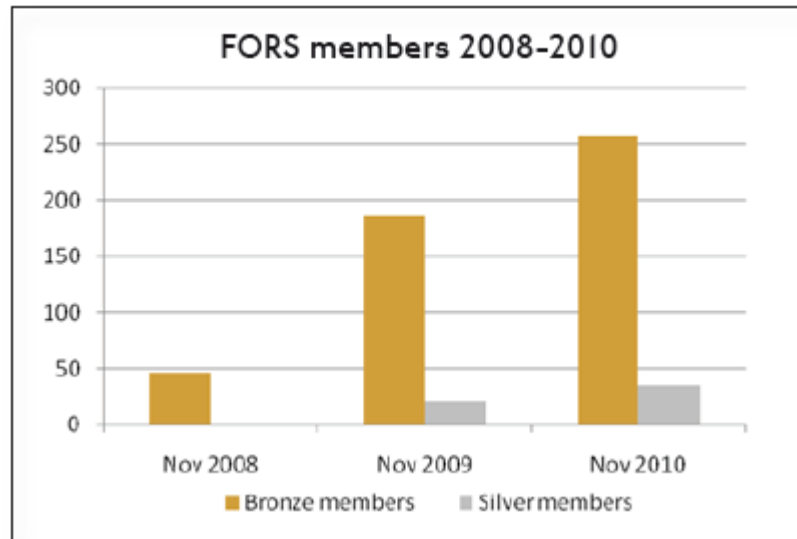
Transport operations

- Operator licensing
- Health and safety policy
- Access onto vehicles
- Safe loading of vehicles
- Parking, coupling and uncoupling
- Managing work related road safety
- Keeping up with industry developments
- Vulnerable road users
- Vehicle routing, restrictions and payments
- PCNs and other infringements
- Waste transport and specialist goods

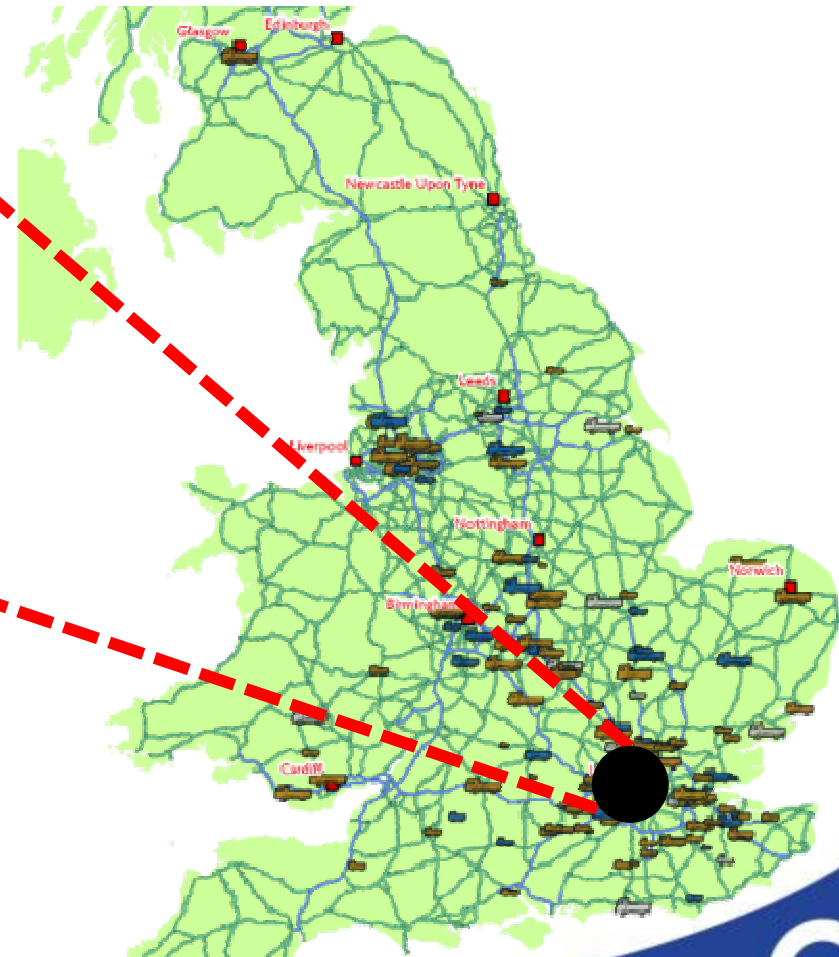


➔ FORS benefits

- Workshops
- Toolkits
- Benchmarking
- Freight Booster Driver Training
- Driving Licence Checking Service
- Driver Profiling
- FORSight / eNews
- Online Training



FORS Members





Transport for London



“Meeting with other FORS members is a great opportunity for us to share best practice and learn from them. While we might be operating in different sectors, I’m sure we’re all facing similar challenges”

Steve Witty, Keystone Distribution, FORS silver member

“FORS membership is part of a package of improvements we’re putting in place to develop a culture of best practice across our organisation”

Rory Morgan, Iron Mountain, FORS silver member

“We particularly value the fact that the scheme offers different elements to help you improve each part of the management process. FORS benchmarking gives you the tool to identify issues and look for areas of improvement. The workshops and toolkits help you to resolve issues and find the best way forward”

Peter Lambert, Logistics Manager LondonWaste, FORS silver member



“Benchmarking gave us the ammunition we needed to lay down a challenge to vehicle manufacturers and we’ve now invested in a new fleet of 18 44t Enhanced Environmental Vehicles (EEV). Drivers are regularly getting six mpg or better out of their new vehicles and we’ve even found some competing to see who can achieve the best average!”

Peter Lambert, Logistics Manager LondonWaste, FORS silver member

“We want to deliver best value for everyone in our area, and we also have specific targets to meet on emissions and air quality. FORS helps members to be safer, greener and more efficient, it was a natural step for us.”

Vince Dignam, City of London Corporation, FORS silver member

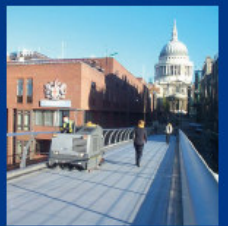


“We already captured a lot of data, but the FORS benchmarking system lets us see how we measure up against the industry, as well as opening up new avenues for us to share best practice and learn from others. We run a range of programmes to improve our transport operation, but it’s really helpful to be able to step back and ask: ‘Who are the best performers in this area and how do we measure up against them?’”

Steve Witty, Keystone Distribution UK, FORS silver member

“Benchmarking is the perfect platform to continually monitor, manage and improve your operation’s efficiency”

Vince Dignam, City of London, FORS silver member



“We want to comply with legislation and provide a good level of service in a safe and profitable manner”

David Buckingham, Cawleys, FORS bronze member

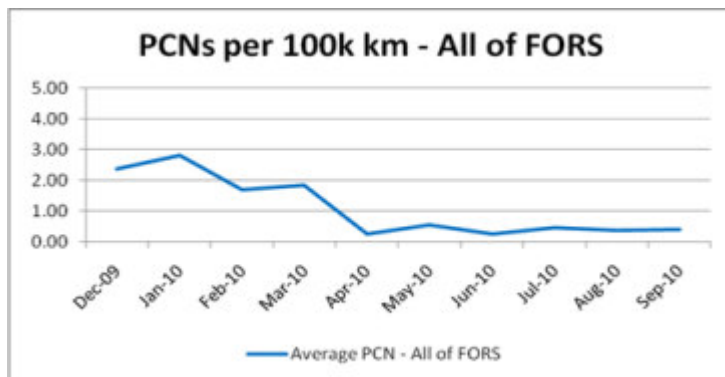
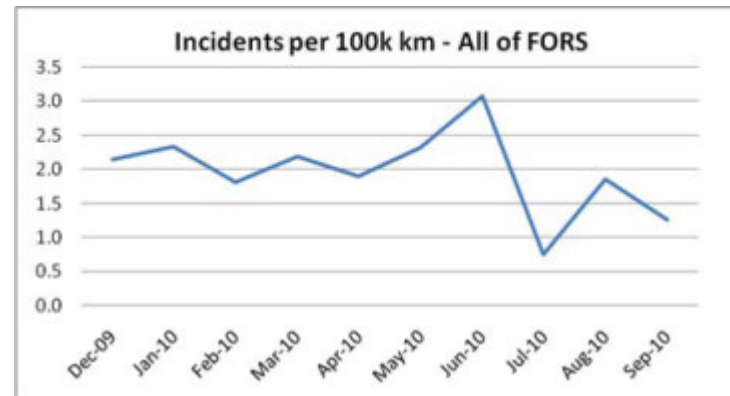
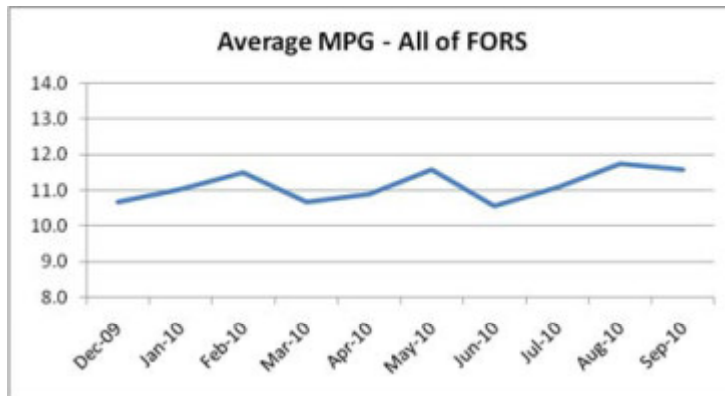


➔ Benchmarking




- Over 2,500 vehicles currently use the benchmarking system
- Benchmarking workshops

➔ FORS benchmarking results



➔ London Today, Tomorrow.....

- ✓ Developed 'standard'
 - ✓ Recognised brand
 - ✓ Established audit process
 - ✓ Defined benefits programme
 - ✓ Secure benchmarking platform
- 
- ✓ The scheme and the benchmarking platform are transferrable to any urban area, anywhere in the world

➔ FORS Contact Details

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